

Success Story



Provider:	Novaline Informationstechnologie GmbH
Solution:	Archive.One
Customer:	HWB Handelskontor GmbH
Industry:	Wholesale food trade
Contact:	Mrs. Karen Wilms
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Archiving with Novaline Archiv.One: Just right for HWB Nussfrucht!

Customer profile:

HWB Nussfrucht GmbH, founded in 2002, has grown into one of the specialist suppliers and direct importers of food raw materials in recent years. The product portfolio includes nuts and seeds, spices, herbs, mushrooms, dried vegetables and baking ingredients.

The company works exclusively with selected, internationally certified and partner-operated production facilities.

Customers are well-known companies from the German ice cream industry, as well as a variety of small, medium-sized and large companies in the confectionery and bakery, meat and sausage, fish and delicatessen industries, as well as well-known companies from the German food discount sector.

The requirements:

A significant requirement for an archiving solution was to be able to store important documents with customers and suppliers or articles. And not only that: e-mails including attachments must also be archived. The whole process should be as automatic, fast and efficient as possible at all times and the archived documents must be easy to find and display just-in-time.

The solution:

Archiv.One from Novaline The "document archiving" for SAP Business One was designed to make the paper-intensive processes cost-effective and thus economical. It is integrated into the Business One enterprise resource planning system in such a way that documents created there (e.g. quotations, invoices) are automatically indexed, indexed and stored in the archive parallel to printing.

During document processing, the user can display the already archived documents directly in the SAP application Business One without changing the programme.

Extension modules are available for archiving other documents not created in Business One, such as Word/Excel documents, incoming and outgoing e-mails and faxes, etc., as well as for incoming documents that are received in paper form and digitised using a scanner.

E-mail archiving" is based on the mailboxes per workstation and the e-mail addresses of the business and contact persons from Business One. Incoming and outgoing e-mails and their attachments are archived for these addresses.

A status query provides an overview of archived, blocked and yet-to-be-archived or unassigned mails per workstation.

Important functionalities:

- Automatic indexing of SAP B0 outgoing documents
- Document recognition for further outgoing documents
- Full text recognition / OCR1
- Extensive search functions (keyword, index, period, full text search/fragment search)
- Automatic allocation of scanned documents when entered with ScanCode
- Export of archived documents ("mobile archive", e.g. for field staff)
- Document management with templates for field staff.
- Document management with template and version management, document linking
- Automatic archiving of incoming and outgoing mails incl. attachments from MS-Outlook, Exchange-Server as well as Tobit (David /Info-Center)
- E-billing: signing, verification, sending + archiving of outgoing documents via mail

With Novaline Archiv.One all requirements of HWB are easy to fulfil - and in addition further performance features are available.

4 Questions for Ms. Karen Wilms, responsible for quality assurance and software deployment

How long have you been working with Novaline archiving?

In August 2010, we decided to use the SAP Business One solution for medium-sized businesses. However, we were still missing compatible software for archiving our documents and e-mails. That's how we came across Novaline, who work together with SAP and offer a Business One add-on for exactly this task.

Why did you choose this software in particular?

What we need can be implemented very well with "Archiv.One". With the function "Save as" or "Programme storage via printer/copier", important documents can be quickly stored with customers and suppliers or articles. We work a lot with e-mails, so all employees must be able to archive their mails including attachments so that no information is lost. All information is always available at every workplace. This transparency enables us to deal with our business partners even more competently.

What services does Novaline offer around the software?

The telephone support has helped us quickly once or twice and was always easy to reach. We get regular updates so that we are always up to date. There are training courses - in Rheine or online - that you can attend. Individual questions can also be clarified here.

So you are satisfied with the software and could recommend the solution to others?

We are very satisfied with the archiving and can recommend the software with a clear conscience!